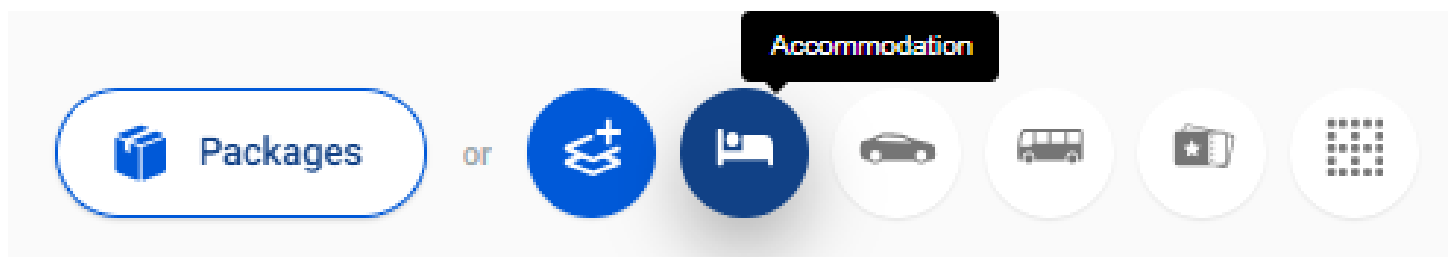


Reserving Multiple Rooms in One Booking ID in Helio

How do I reserve multiple rooms in the same booking?

If you have two or more couples or multiple families travelling together, you might need to book multiple rooms for their stay over the same date period. Please see the steps below on how to create this reservation in the same Helio booking:

Step 1 – Select 'Accommodation' from the Component Runway



Step 2 – Select the number of guests who will be staying in the first room only.

(i.e. search for 2 Adults, if 2 x couples are travelling together in separate rooms)

Step 3 - Type in the hotel name or destination, add in the dates of stay and click Search

Step 4 – Select the property and rate suitable for the first couple by adding the first room to the Cart

Step 5 – While in the Cart screen displaying your first room booked, the Component Runway will appear, allowing you to click on the 'Accommodation' icon

✓ Dashboard > ✓ Select > 3 Cart > 4 Guests > 5 Payment

Refine your selected hotel

Add

Packages

or

Accommodation

✓

It seems some travellers are not insured. Add travel insurance?

Decline

Yes, add travel insurance

9 FEB

Hotel AV

Hilton Fiji Beach Resort and Spa

★★★★☆

Denarau Island, S N, Nadi

GimmonixHotels

Tax classification, [International](#)

AUD 710.84 :

Check-in

9 Feb 2026

Check-out

12 Feb 2026

Duration

3 Nights

Room type

Room with Garden View

Room only RO

Room reservation

Hotel details

Reviews

Facilities

Cancellation policy

Notes

Cancellation policies

Hilton Fiji Beach Resort and Spa

- If cancelled on or after **2 Feb 2026**, a cancellation charge of **AUD 236.95** will apply.
- If cancelled on or after **9 Feb 2026**, a cancellation charge of **AUD 710.84** will apply.

Step 6 – A pop-up will appear where you can add more travellers to the booking (right side of pop-up screen). Select the number of guests who will be staying in the second room.

(ie add 2 Adults, if 2 x couples are travelling together in separate rooms)

Step 7 - Untick Travellers 1 + 2 so they are unassigned, tick the two new Travellers 3 + 4, then click Next

Travellers

Please assign and create a travellers to the new component

Assign travellers

- ☐ Traveller 1 (Adult)  [All products](#)
- ☐ Traveller 2 (Adult)  [All products](#)

New travellers

- ☒ Traveller 3 (Adult) **New**
- ☒ Traveller 4 (Adult) **New**

Cancel

Next

Want to add more travellers?

☐ You can assign new travellers by selecting from below component


Adults	<input type="text" value="2"/>
Teens 13-17 years inclusive	<input type="text" value="0"/>
Children 2-12 years inclusive	<input type="text" value="0"/>
Infants 0-24 months inclusive	<input type="text" value="0"/>

Step 8 – Perform a new accommodation search by typing the hotel name or destination and dates of stay for Travellers 3 + 4 (i.e. second couple)

Hint: you can search for a completely different hotel if the two couples didn't want to stay at the same property. You can also search for a different date period if the second couple would like a longer or shorter duration of stay.

Define your search for 2 adults

DESTINATION*





CHECK-IN & CHECK-OUT DATES* - 03 NIGHTS


[← Change Travellers](#)

[Cancel](#)

[Search](#)

Summary
2 Adults

 **Hotel** 

Hilton Fiji Beach Resort and Spa  **AUD 710.84**

Nadi, Denarau, Fiji


Check-in
9 Feb 2026

Check-out
12 Feb 2026

1 x Room with garden view (2,0,0)

Sub total

AUD 710.84

Total 

AUD 710.84

Step 9 - Select the property and rate suitable for the second couple (Travellers 3 + 4) and add to Cart.

Step 10 – You will now see two hotel reservation components appear in your cart, the first hotel component for the first couple (Travellers 1 + 2) and the second hotel component for

the second couple (Travellers 3 + 4)

Dashboard

Select

3 Cart

4

5

Payment

Itinerary view

Refine your selected items

Add

Packages

or

It seems some travellers are not insured. Add travel insurance?

Decline

Yes, add travel insurance

9 FEB

Hotel AV

Hilton Fiji Beach Resort and Spa

AUD 710.84

Denarau Island, S N, Nadi

GimmonixHotels

Check-in 9 Feb 2026

Check-out 12 Feb 2026

Duration 3 Nights

Room type Room with Garden View

Room only RO

Room reservation

Hotel details

Reviews

Facilities

Cancellation policy

Notes

9 FEB

Hotel AV

Hilton Fiji Beach Resort and Spa

AUD 710.84

Denarau Island, S N, Nadi

GimmonixHotels

Check-in 9 Feb 2026

Check-out 12 Feb 2026

Duration 3 Nights

Room type Room with Garden View

Room only RO

Room reservation

Hotel details

Reviews

Facilities

Cancellation policy

Notes

Summary

4 Travellers

Hotel AV

Hilton Fiji Beach Resort and Spa

AUD 710.84

Nadi, Denarau, Fiji

Check-in 9 Feb 2026

Check-out 12 Feb 2026

1 x Room with garden view (2,0,0)

Hotel AV

Hilton Fiji Beach Resort and Spa

AUD 710.84

Nadi, Denarau, Fiji

Check-in 9 Feb 2026

Check-out 12 Feb 2026

1 x Room with garden view (2,0,0)

Sub total

AUD 1,421.68

Total

AUD 1,421.68

Continue to Booking

Save Quote

- Step 11

Once you have all components sitting in the Cart and ready to convert to a booking, click Continue to Booking
- Step 12

Add guest names to the booking. Travellers 1 + 2 will show they are assigned to Hotel 1, and Travellers 3 + 4 will show they are assigned to Hotel 2